NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Willow Place Assisted Living	RC-1233	1871 Julie Lane	208-736-3727
Administrator	City	Zip Code	Survey Date
Randall Swope	Twin Falls	83301	12/16/2021
Survey Team Leader	Survey Type		Response Due
McClenathan, Teresa	Health Care Initial Licensure		01/15/2022

Item #	Rule (16.03.22)	Description
1	.215.08.f. Notification to Licensing Agency within One Business Day.	The facility did not notify Licensing and Certification within one business day when Resident #2 fell on 5/15/21 and required assessment and treatment at the hospital for a fractured pelvis, Resident #3 fell on 11/24/21 and fractured their leg and an unidentified resident fell on 6/7/21, 6/15/21 and 9/19/21 and required treatment.
2	.330.04.c.vi. Resident Care Records*	The facility did not have a system for staff to document when they contacted the facility nurse. There was no documentation in Resident #1, #2 and #3's records of nurse notifications. The facility nurse stated medication technicians would send a text notification when a resident required a PRN medication and she would call them back, but the notifications were not documented in each residents' record.