NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Edgewood Castle Hills, LLC	RC-1210	5955 Castle Drive	208-331-1300
Administrator	City	Zip Code	Survey Date
Marilyn Beutler	Boise	83703	07/07/2022
Survey Team Leader	Survey Type		Response Due
McClenathan, Teresa	Health Care Complaint Investigation		08/06/2022

Item #	Rule (16.03.22)	Description
1	.310.01.f. Medication Distribution.	A medication technician did not observed residents take their medications, and left medications in resident rooms. The medication technician confirmed they left the medications in the resident rooms so the resident could take the them later. Medications were observed in several resident rooms unattended. The facility administrator and facility nurse each stated this had happened in the past and the medication technicians needed additional training.
2	.600.04.a. Sufficient Personnel.	The facility did not schedule sufficient staff during all hours. Twenty-two residents stated there were not enough care staff, kitchen staff or housekeepers to meet their needs, for example: showers not given as scheduled, call lights not answered in a timely manner, laundry and housekeeping not completed and residents not assisted with eating. The facility administrator stated they were in the process of hiring additional staff as well as using agency staffing.