NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Truewood by Merrill, Boise	RC-1024	2600 North Milwaukee	208-373-1234
Administrator	City	Zip Code	Survey Date
Jody Stephen	Boise	83704	07/22/2022
Survey Team Leader	Survey Type		Response Due
McClenathan, Teresa	Health Care Complaint Investigation		08/21/2022

Item #	Rule (16.03.22)	Description
1	.215.08.b. Investigation within Thirty Days.	The administrator did not complete an investigation after a facility nurse, who was scheduled to work on night shift as a caregiver, left prior to the end of their shift leaving the residents in the the memory care unit unattended on 5/13/22 for an unknown period of time. Resident #2 was found to have feces on their clothing and a staff stated two calls lights had been unanswered since 4:00 AM. The facility administer stated they did not complete an investigation.