NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Brookdale Pocatello	RC-770	1501 Baldy Avenue	208-237-6866
Administrator	City	Zip Code	Survey Date
Amber Moore	Pocatello	83201	10/19/2022
Survey Team Leader	Survey Type		Response Due
Bollinger, Torrey	Health Care Licensure and Follow-Up + complaint investigation		11/18/2022

Item #	Rule (16.03.22)	Description
1	.009.06.c. Use of Previous Criminal History and Background Check.	Three of six employees, whose files were reviewed and required a state police background check, did not have one completed. Upon interview with the business office coordinator, it was confirmed the ISP background checks were not completed.
2	.215.07. Notification to Adult Protection and Law Enforcement.	The administrator failed to report all allegations of abuse, neglect and exploitation to Adult Protection. Resident #4 had money that was missing from their room on 7/8/22 and Adult Protection was not notified. The administrator confirmed that Adult Protection was not notified.
3	.250.10. Secure Environment.	The facility did not have working heating and air conditioning in all residents' rooms. From 10/17/22 to 10/19/22, the temperature in three rooms during the day measured 66.9 to 68.6 degrees F and one room measured 83.3 degrees F. Several residents stated their rooms were uncomfortable due to the low temperatures and was too high during the summertime.
4	.310.01.c. Medication Distribution.	The facility did not maintain the medication refrigerator, which contained insulin, temperature between 38 and 45 degrees F. The temperatures for the months of September and October 2022 were under 38 degrees F nine times with no corrective

		action taken. The facility nurse was not aware of the temperature range for medications.
5	.310.04.e. Psychotropic or Behavior Modifying Medication.	Resident #2 was taking Cymbalta, Resident #4 was taking sertraline, and Resident #5 was taking venlafaxine and lorazepam for longer than six months. The residents did not have six-month psychotropic medication reviews. The facility nurse and the administrator stated they were not aware that all psychotropic medications needed to be reviewed.
6	.645.02. Delegation.	Five of five staff, who passed medications, were not delegated by the current facility nurse. The facility nurse confirmed the delegations had not been completed.