NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Brookdale Boise Parkcenter	RC-401	739 East Parkcenter Boulevard	208-338-5600
Administrator	City	Zip Code	Survey Date
Colleen Wilt	Boise	83706	03/09/2023
Survey Team Leader	Survey Type		Response Due
Bollinger, Torrey	Health Care Licensure and Follow-Up		04/08/2023

Item #	Rule (16.03.22)	Description
1	.009.02.b. Scope of a Criminal History and Background Check.	One of seven employees, whose files were reviewed and required a State Police background check, did not have one completed. The business office manager stated the background checks were sent out, but the results had not been received yet.
2	.300.01. Licensed Registered Nurse (RN).	The facility's Registered Nurse (RN) did not complete all quarterly nursing assessments for Residents #5, #6, #7, #8, and #10. The RN stated they were behind on completing the quarterly assessments.
3	.310.01.f. Medication Distribution.	Medication technicians did not watch all of the residents take their medications when assisting with medications. For example: on 3/8/23 a medication technician handed Resident #5 their medications and did not ensure Resident #5 took their medications before leaving the facility. Also, during initial tour, an unsampled resident was observed to have their medications sitting on their nightstand.
4	.310.04.a. Behavior Modifying Medication.	Resident #4 was taking citalopram, lorazepam, and Haldol and Resident #5 was taking alprazolam prior to having a behavior management plans in place. The administrator confirmed the residents did not have behavior management plans.
5	.320.03. Signature, Date, and Approval of Agreement.	NSAs for Residents #3, #6, #7, and #8 were not signed and

		dated by the residents nor their legal representative. The administrator confirmed the NSAs were not signed.
6	.330.09. Water Supply.	The facility did not maintain an up-to-date admission and discharge register, as the register did not accurately document who resided at the facility. The register documented 93 residents resided at the facility, while the facility roster listed 77 residents resided in the facility. The administrator confirmed the admission and discharge register was not accurate.
7	.625.03.k. Content for Training.	Seven of ten employees, whose files were reviewed, did not have documentation they received infection control training. The business office manager stated the infection control training was not completed.
8	.630. TRAINING REQUIREMENTS FOR FACILITIES ADMITTING RESIDENTS WITH A DIAGNOSIS OF DEMENTIA, MENTAL ILLNESS, DEVELOPMENTAL DISABILITY, OR TRAUMATIC BRAIN INJURY.	Five of ten employees, whose files were reviewed, did not have documented evidence of specialized training, including training on how to care for residents with dementia, mental illness, developmental disability, and traumatic brain injury. Also, two of ten employees, whose files were reviewed, did not have documented evidence of specialized training on how to care for residents with mental illness, developmental disability, and traumatic brain injury. The business office manager stated the training had not been completed the facility cared for residents with all four diagnoses.