NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Hettinger Living Center	RC-238	217 Ruby Street	208-345-8017
Administrator	City	Zip Code	Survey Date
Susan Hill	Boise	83705	03/16/2023
Survey Team Leader	Survey Type		Response Due
Bollinger, Torrey	Health Care Licensure and Follow-Up		04/15/2023

Item #	Rule (16.03.22)	Description
1	.305.02.c. Current Medication Orders and Treatment Orders.	The facility did not have signed physician's medication orders in Resident #1, #2 and #3's records. The administrator stated all three resident records did not contain signed medication orders.
2	.305.03. Change in Resident Health Status.	The facility nurse did not assess all residents when they experienced a change of condition. For example: Resident #1 sustained an arm injury on 1/11/22 and Resident #3 fell on 6/14/22 and had to go to urgent care for evaluation. The facility nurse stated she did not assess the residents after these changes of condition. ***Previously cited on 11/14/19 at 300.01***
3	.310.01.c. Medication Distribution.	The facility's medication refrigerator temperatures were not monitored and documented daily and contained eye drops that required refrigeration. The facility did not document temperatures for 16 days in January 2023, 17 days in February 2023 and 12 days in March 2023.
4	.310.04.e. Psychotropic or Behavior Modifying Medication.	Resident #3 was taking sertraline, aripiprazole and mirtazapine for longer than six months and did not have six month psychotropic medication reviews completed. The administrator confirmed the reviews had not been completed.
5	.330.13.e. Personnel Records.	Two of five staff records reviewed did not contain

		documentation of 16 hours of orientation. Four of five staff records reviewed did not contain documentation of specialized training.
6	.600.04.a. Sufficient Personnel.	The facility did not schedule sufficient staff during all hours. For example: One staff member, who worked alone was not certified or delegated to pass medications. The administrator stated when a resident required an as-needed medication, another staff member would be called into the facility to administer the medication.