NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Creekside Inn Assisted Living Alzheimer's Community	RC-954	240 East Kathleen Avenue	208-665-2444
Administrator	City	Zip Code	Survey Date
Sylvia Elaine Brown	Coeur d'Alene	83815	04/27/2023
Survey Team Leader	Survey Type		Response Due
Walker, Jenny	Health Care Licensure and Follow-Up + complaint investigation		05/27/2023

Item #	Rule (16.03.22)	Description
1	.300.01. Licensed Registered Nurse (RN).	The facility's Registered Nurse (RN) did not perform the quarterly assessments for 7 of 7 sampled residents, who required them. Quarterly assessments were completed by the facility LPN and the administrator confirmed the facility RN did not perform the assessments.
2	.310.01.c. Medication Distribution.	The facility did not maintain the medication refrigerator, which contained insulin, at temperatures between 38 to 45 degrees F. In April 2023 temperatures were documented below 38 degrees F, twenty six times. The facility nurse stated the refrigerator had not been maintained at temperatures between 38 to 45 degrees F and the medication refrigerator log documented "optimal ranges" was between 32 to 41 degrees F.
3	.320. NEGOTIATED SERVICE AGREEMENT (NSA) REQUIREMENTS.	NSAs were not updated to accurately reflect residents' current needs, were not signed by POAs, guardians, nor family members and were not developed within 14 days of admission. For example: Resident #6 had a physician ordered diet for a pureed diet and thickened liquids and their NSA documented they were to receive a regular textured diet and thin liquids; Resident #3 was admitted on 10/22/22 and their

		NSA was completed on 1/14/23; Resident #1-#7's NSAs had not been signed by the POAs, guardians, nor family members; Resident #1-#7's NSAs did not contain all pertinent information, such as night needs, access to transportation, money management and shopping. The administrator stated the NSAs had not been updated, needed signed and had been completed late.
4	.645.02. Delegation.	Four of four staff, who passed medications, were not delegated by the facility's registered nurse (RN). The administrator and the facility's RN confirmed the delegation had not been completed.