NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Touchmark at Meadowlake Village	RC-894	650 South Arbor Lane	208-319-5400
Administrator	City	Zip Code	Survey Date
Joanne Norby	Meridian	83642	05/04/2023
Survey Team Leader	Survey Type		Response Due
McClenathan, Teresa	Health Care Licensure and Follow-Up		06/03/2023

Item #	Rule (16.03.22)	Description
1	.310.01.c. Medication Distribution.	The facility did not maintain the medication refrigerator, which contained insulin, temperatures between 38 and 45 degrees F. On 5/2/23 at 9:57 AM, the medication refrigerator temperature on 1E hallway was 32 degrees. On 5/2/23 at 1:55 PM, the medication refrigerator temperature on 2E hallway was 24 degrees. On 5/3/23 at 9:25 AM, the medication refrigerator temperature on 2E hallway was 22 degrees. The medication technician stated they were going to notify the facility nurse. The administrator of a sister facility stated they turned up the temperature and will monitor every 2 hours. ***previously cited on 8/6/21***
2	.620. REQUIREMENTS FOR TRAINING OF FACILITY PERSONNEL.	Five of five employees, whose personnel records were reviewed, did not have 16 hours of orientation. The administrator of a sister facility stated the facility had not completed the orientation for these employees.
3	.630. TRAINING REQUIREMENTS FOR FACILITIES ADMITTING RESIDENTS WITH A DIAGNOSIS OF DEMENTIA, MENTAL ILLNESS, DEVELOPMENTAL DISABILITY, OR TRAUMATIC BRAIN INJURY.	Ten of ten staff members, whose personnel files were reviewed, did not have specialized training for how to care for and serve residents with a mental illness. The facility roster provided to surveyors at entrance documented the facility retained residents with mental illness. The administrator of a

		sister facility stated the staff members had not received these specialized trainings.