NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Heritage Senior Living	RC-1116	155 + 175 East 3rd North	208-852-2273
Administrator	City	Zip Code	Survey Date
Bradley Wall	Preston	83263	12/12/2023
Survey Team Leader	Survey Type		Response Due
Perry, Bradley	Health Care Complaint Investigation		01/11/2024

Item #	Rule (16.03.22)	Description
1	.215.07. Notification to Adult Protection and Law Enforcement.	The administrator failed to report all allegations of abuse to Adult Protection when staff allegedly abused Resident #4 on 9/13/23, as witnessed by a caregiver. Adult Protection was not notified of the allegation immediately. The administrator stated he did not notify Adult Protection of the incident until 10/4/23, after the completion on his investigation.
2	.215.08. Procedures for Investigations.	The administrator failed to implement policies related to a thorough investigation of an abuse allegation by staff. An investigation by the facility of Resident #4 document a staff member reported two other staff members verbally and physically abused Resident #4. The administrator stated although he determined abuse had not taken place, he had not followed the facility policy regarding notifications, documentation, and investigation.