NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Bridgeview Estates - RCF	RC-404	1828 Bridgeview Boulevard	208-736-3933
Administrator	City	Zip Code	Survey Date
Katherine Aleman	Twin Falls	83301	01/25/2024
Survey Team Leader	Survey Type		Response Due
Walker, Jenny	Health Care Complaint Investigation		02/24/2024

Item #	Rule (16.03.22)	Description
1	.320.01. Use of NSA.	Residents' Negotiated Service Agreements (NSAs) did not clearly reflect the residents' needs nor describe the services to be provided. For example: Resident #1's NSA did not indicate which hospice agency was caring for this resident, what services were to be provided by that agency, and what assistance was required for eating, bathing, dressing, grooming, toileting, laundry, night needs, money management, emergency evacuation, and transfers. Resident #2's NSA did not indicate what assistance was required for eating, toileting, bathing, dressing, grooming, transportation, money management, shopping, laundry, night needs, emergency evacuation, behaviors, and medication management, including their B-12 injection, which was to be given by the nurse. Resident #3's NSA did not indicate which hospice agency was caring for this resident, what services were to be provided by that agency, and what assistance was required for eating, night needs, money management, shopping, behaviors, bathing, dressing, grooming, emergency response, and mobility. The facility LPN confirmed the NSAs were not updated to reflect residents' current needs. ***Previously cited on 7/14/22 and 9/13/23***