NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Touchmark at Meadowlake Village	RC-894	650 South Arbor Lane	208-319-5400
Administrator	City	Zip Code	Survey Date
Joanne Norby	Meridian	83642	06/18/2024
Survey Team Leader	Survey Type		Response Due
Lu, Melvin	Health Care Complaint Investigation		07/18/2024

Item #	Rule (16.03.22)	Description
1	.215.08.d. Written Response to Complaint within Thirty Days.	The administrator did not provide a written response to Resident #2's family member after they complained the resident did not receive their blood pressure medication for multiple days in February 2024. The administrator stated she held a care conference after hearing of the complaint but did not provide a written response.
2	.305.02.b. Quarterly Nursing Assessments.	The facility nurse did not ensure residents received medications and specialized diets as ordered. For example, Resident #2 did not receive at least four doses of their olmesartan medoxomil for blood pressure, resulting in increased blood pressure and resulting in the need to go to the hospital.The facility LPN stated she could not recall the reason Resident #2's medication was not given. Resident #3 did not receive their ordered diet. The facility administrator stated she was not sure if Resident #3's diet was for medical reasons or simply the their preference.