NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Heritage of Soda Springs	RC-1279	425 S Spring Creek Dr	208-547-0257
Administrator	City	Zip Code	Survey Date
Amber Adams	Soda Springs	83276	07/11/2024
Survey Team Leader	Survey Type		Response Due
Ramirez, Mina	Health Care Licensure and Follow-Up		08/10/2024

Item #	Rule (16.03.22)	Description
1	.009.06.c. Use of Previous Criminal History and Background Check.	One of four employees, whose files were reviewed and required an Idaho State Police background check, did not have their results obtained prior to working alone with residents. The administrator stated the Idaho State Police background check results were not completed.
2	.260.07. Toxic Chemicals.	Toxic chemicals were observed to be stored in an unlocked area which was accessible to cognitively impaired residents on three different occasions from 7/9/24 to 7/11/24. Dishwasher detergent (Eco-San Chlorine), disinfectant surface cleaner, and peroxide were all observed under the main kitchen sink. ***Previously cited on 4/13/24***
3	.305.02.b. Quarterly Nursing Assessments.	The facility nurse did not ensure residents received their medication and treatment orders as ordered by their provider. For example, Resident #4 missed seven doses of omeprazole, seven doses of levothyroxine, seven doses of ibuprofen, eight doses of famotidine, six doses of donepezil, six doses of lorazepam, seven doses of antibiotics to treat a urinary tract infection, and several other scheduled medications in June 2024. Resident #4's MAR documented they were unable to take the medication or refused the medication. Resident #2's physician ordered two units of Novolog subcutaneously for

		every 50 above 150 on their blood sugar. Resident #2 was given the wrong dose of Novolog insulin on 6/5/24, 6/12/24, 6/16/24, 6/17/24, 6/20/24, and 6/30/24. The facility nurse stated she was unaware residents had not received their medications as ordered. ***Previously cited on 4/13/24***
4	.305.04. Recommendations.	The facility nurse did not consistently make recommendations to the medical providers, outside agency staff, or families regarding residents' health needs, which required follow-up care or evaluation. For example, Resident #3 fell which caused a skin tear to their left hand on 6/9/24 and the resident's family refused to have them further evaluated. The resident did not receive medical treatment to their left hand skin tear until 6/13/24, which resulted in weekly wound care visits from an outside agency. Resident #2 had scheduled morphine withheld on 6/23/24 and Novolog insulin withheld on 6/20/24, as the family had requested to hold these medications. The facility nurse stated she was unaware she had the ultimate decision to send residents out for an evaluation.
5	.450. REQUIREMENTS FOR FOOD AND NUTRITIONAL CARE SERVICES.	The facility did not have a Certified Food Protection Manager at the time of survey. The previous Certified Food Protection Manager had allowed her certification to lapse. It expired in June 2023.