NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
The Courtyard at Coeur d'Alene	RC-1283	2100 East Sherman Avenue	208-765-8364
Administrator	City	Zip Code	Survey Date
Janel Manning	Coeur d'Alene	83814	11/19/2024
Survey Team Leader	Survey Type		Response Due
Perry, Bradley	Health Care Complaint Investigation		12/19/2024

Item #	Rule (16.03.22)	Description
1	.330.06.a. Additional Resident Records.	The facility did not evaluate Resident #5's behaviors of physical aggression (grabbing, shaking, and pulling residents, staff, family members, and outside agency staff), intrusive wandering, and refusals of care. The facility administrator stated Resident #5 had not been adequately evaluated for these behaviors.
2	.330.06.c. Behavior Documentation.	The facility did not track ongoing behaviors or the effectiveness of interventions after Resident #5 engaged in maladaptive behaviors of physical aggression (grabbing, shaking, and pulling residents, staff, family members, and outside agency staff), intrusive wandering, and refusals of care. The facility administrator acknowledged that maladaptive behaviors were not tracked according to rule.