NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Whispering Pines Assisted Living Center	RC-1229	351 E Center St	208-897-5683
Administrator	City	Zip Code	Survey Date
Brie Moore	Downey	83234	03/18/2025
Survey Team Leader	Survey Type		Response Due
Walker, Jenny	Health Care Core Deficiency Follow-Up + complaint investigation		04/17/2025

Item #	Rule (16.03.22)	Description
19	.300.02. Licensed Nurse.	The facility nurse did not consistently review and implement residents' medication orders and did not contact outside providers after residents repeatedly refused their medications. For example, Resident #1 refused multiple medications daily between 2/1/25 to 3/16/25. Resident #1 consistently refused insulin, diclofenac sodium gel, clotrimazole, and azelastine nasal spray. Resident #1's medication administration record (MAR) for February 2025, documented their metoprolol tartrate was "out" on nine occasions. Resident #2's MAR from 2/1/25 to 3/16/25, documented their guaifenesin was "out" for 86 out of 88 opportunities. Resident #3's MAR documented they refused two medications daily between 2/1/25 to 3/16/25. Resident #3 consistently refused docusate sodium and polyethylene glycol. Resident #3's February and March 2025 MAR documented the facility was "out" of clozapine 50 mg and olanzapine 5 mg. The facility nurse stated she was not always notified of residents' refusals, and have had issues with physicians and the pharmacy. ***Previously cited on 7/26/25***
19	.310.01.c. Medication Distribution.	The facility did not maintain the medication refrigerator

		temperatures, which stored residents' insulin and other medications, between 38 and 45 degrees F. The temperatures of the facility's medication refrigerator in the kitchen to the left was out of range 48 times between 1/1/25 to 3/17/25, and the medication refrigerator in the activity room was out of range 52 times between 1/1/25 to 3/17/25; and no corrective action was taken. The administrator stated she will re-educate the staff on how to read the therometers in the refrigerators and what steps to take when the temperatures were out of range. ***Previously cited on 7/26/24****