NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Creekside Inn Assisted Living Alzheimer's Community	RC-954	240 East Kathleen Avenue	208-665-2444
Administrator	City	Zip Code	Survey Date
Sylvia Elaine Brown	Coeur d'Alene	83815	03/28/2025
Survey Team Leader	Survey Type		Response Due
McClenathan, Teresa	Health Care Licensure and Follow-Up		04/27/2025

Item #	Rule (16.03.22)	Description
1	.335.02. Standard Precautions.	The facility did not follow correct infection control procedures when three staff who passed medications were observed not washing or sanitizing their hands prior to or after passing residents' medications. For example, one staff member coughed into their hand/wrist area, passed medications for two unsampled residents, opened two residents' doors, donned gloves to apply diclofenac gel to a resident's back, doffed the gloves after the application, and passed another resident's medications all without performing hand hygiene the entire time. Another staff member touched an unsampled resident's wheelchair handle to bring them to their room, touched the door handle, then set up a nebulizer treatment for the resident, and a did not perform hand hygiene the entire time. The facility administrator stated staff should be sanitizing their hands between medication passes and before and after glove usage.