NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Willow Place Assisted Living	RC-1233	1871 Julie Lane	208-736-3727
Administrator	City	Zip Code	Survey Date
Randall Swope	Twin Falls	83301	12/16/2025
Survey Team Leader	Survey Type		Response Due
Oldfield, Michael	Health Care Licensure and Follow-Up		01/15/2026

Item #	Rule (16.03.22)	Description
1	.330.04.c.vii. Resident Care Records.	Documentation of residents' changes of condition assessment nor communications between the staff and the facility nurse. For example, when Resident #3 experienced pain with urination on 10/16/25, had multiple refusals of care, nor when staff called to request permission to administer as-needed medications to residents. The facility nurse stated the staff notifies her of changes in residents' condition or needs, and change of condition assessments were completed, however they were not always documented.
2	.330.06.b. Additional Resident Records.	The facility did not develop at least one intervention for each behavior for residents who exhibited maladaptive behaviors. For example, Resident #2 had a history of throwing items and occasionally combativeness. Resident #3 exhibited behaviors such as throwing things in her room when anxious, when staff tried to get them out of their wheelchair or trying to complete care. Resident #3 also isolates when depressed and frequently refuses care such as toileting or putting on their brace. The facility nurse stated the staff would at times call her to come into the facility to talk to the residents, however there are no documented interventions for behaviors.
3	.335.02. Standard Precautions.	The facility did not follow standard infection control

		procedures. For example, a staff member was observed to handle medications with bare hands and administered them to residents, as well as not performing hand hygiene before or between each resident. **Previously cited on 4/14/23***
4	.410. REQUIREMENTS FOR EMERGENCY ACTIONS AND FIRE DRILLS.	The facility failed to conduct fire drills in accordance with rule. Documentation was available for 5 fire drills being conducted between 11/1/24 to 12/1/25 with only 1 drill conducted on the night shift, not meeting the requirement of at least 6 per year on a bi-monthly basis with 2 being conducted the night during normal sleeping ours. The administrator stated he was unaware if a second fire drill had been conducted on the night shift. **Previously cited on 3/29/24***