NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Lodge at Bristol Heights #1, The	RC-1259	2220 E Prairie Ave	208 457 3403
Administrator	City	Zip Code	Survey Date
Danielle Giovanelli	Coeur d'Alene	83815	03/24/2026
Survey Team Leader	Survey Type		Response Due
Lu, Melvin	Health Care Complaint Investigation		04/23/2026

Item #	Rule (16.03.22)	Description
22	.305.02.b. Quarterly Nursing Assessments.	The facility did not ensure residents received medications and treatments as ordered by their provider. Multiple residents and staff stated medications were not consistently given. Three of three sampled residents' Medication Assistance Records (MARs) reviewed for January and February 2026 contained many blank entries that did not have corresponding paper documentation to indicate whether or not the medications were given. For example, Resident #2's March 2026 MAR documented 19 blank entries out of 69 opportunities for their risperidone and 13 blank entries out of 23 opportunities for their cholestyramine. The residential care coordinator, a facility nurse, and the administrator each confirmed the blank entries on the residents' MARs left it ambiguous whether the medications were given.***Previously cited on 9/12/25.***
23	.625.03.k. Content for Training.	The facility did not ensure infection control training was completed for three of eight employees, whose personnel files were reviewed. For example, one of the staff members who did not receive the training was observed to not clean an unidentified resident's abdomen prior to injecting insulin. A facility nurse stated staff would be retrained for proper

		infection control procedures. The administrator stated the three staff in question were hired prior to her start and the infection control training was not completed.
24	.625.01. Number of Hours of Training.	Five of eight staff, whose records were reviewed, did not have 16 hours of orientation training. Multiple staff stated they received less than 16 hours of training prior working alone, and a few staff stated the entirety of their orientation consisted of shadowing only one 8-hour shift. The facility administrator stated the staff in question were hired prior to her employment and did not receive orientation training.
25	.630. TRAINING REQUIREMENTS FOR FACILITIES ADMITTING RESIDENTS WITH A DIAGNOSIS OF DEMENTIA, MENTAL ILLNESS, DEVELOPMENTAL DISABILITY, OR TRAUMATIC BRAIN INJURY.	Five of eight staff, whose records were reviewed, did not have specialized training for residents with developmental disability, mental illness, traumatic brain injury, or dementia. The facility administrator stated the staff in question were hired prior to her employment and did not receive specialized training.