NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Heritage of Soda Springs	RC-1279	425 S Spring Creek Dr	208-547-0257
Administrator	City	Zip Code	Survey Date
Casey Kuta	Soda Springs	83276	04/10/2026
Survey Team Leader	Survey Type		Response Due
Oldfield, Michael	Health Care Complaint Investigation		05/10/2026

Item #	Rule (16.03.22)	Description
1	.320.08. Periodic Review.	The facility did not update residents' Negotiated Service Agreements (NSA) to reflect their needs when they experienced changes in condition. For example, Resident #2's NSA documented they were independent with all activities of daily living, however they fell and broke their arm on 1/1/26 and required assistance with toileting, two-person assistance with transfers due to having to push up with their broken arm, had weakness in their legs, needed a wheelchair, needed assistance with showers, and dressing. The NSA did not indicate if the resident had any kind of dressing or cast nor any instructions for the staff. Resident #2 also had a "bump" on their left shoulder which was draining since 3/24/26. The facility resident care coordinator stated they were not aware they needed to update the NSA. The facility nurse stated the NSAs were not updated when there were changes to instruct staff regarding care to be provided.