NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Arbor Village at Hillcrest	RC-1316	1093 South Hilton Street	208-345-4460
Administrator	City	Zip Code	Survey Date
Jason Corrie	Boise	83705	04/30/2026
Survey Team Leader	Survey Type		Response Due
Moss, Tom	Health Care Complaint Investigation		05/30/2026

Item #	Rule (16.03.22)	Description
1	.161.03. Unsupervised Smoking.	On 4/29/26 at approximately 11:00 AM, an unsampled resident was observed outside in the front of the facility, smoking a cigarette and wearing an oxygen nasal cannula with their oxygen tank on their walker next to them. The facility nurse was notified and she instructed the resident to not smoke with their oxygen on.
2	.305.02.b. Quarterly Nursing Assessments.	The facility nurse did not ensure residents received their medications as ordered by their provider. For example, Resident #3 was ordered to receive Rytary (Parkinson's disease medication) five times daily, but the resident did not receive 33 doses of the medication between 3/2/26 to 3/12/26. The facility Resident Care Coordinator stated the medication was not available due to a miscommunication with the provider.***Previously cited on 1/23/26***
3	.405.03. Telephone.	The facility failed to maintain medical gas storage and handling in accordance with NFPA 99 Chapter 11. During facility tour it was identified in the front office entry way, an oxygen cylinder was observed unsecured.