NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Royal Plaza of Olympus Retirement	RC-1265	2870 Juniper Drive	208-746-2800
Administrator	City	Zip Code	Survey Date
David Weeks, CEO	Lewiston	83501	05/07/2026
Survey Team Leader	Survey Type		Response Due
Perry, Bradley	Health Care Complaint Investigation		06/06/2026

Item #	Rule (16.03.22)	Description
1	.260.06. Toxic Chemicals.	The facility was not maintained in a clean, safe, and orderly manner. For example: There were strong urine type odors in at least two hallways of the facility on both upper and lower floors of the facility. Multiple residents reported their trash was not removed from their rooms every day, some of which contained soiled incontinence products. Multiple staff reported the trash was supposed to be removed by staff daily and staff on day shift were responsible for the first-floor rooms and the evening shift were responsible for the second floor and was not always picked up. The facility nurse confirmed the trash should be removed daily. The facility administrator stated the residents, trash was scheduled to be removed or checked from their room daily.
2	.305.02.b. Quarterly Nursing Assessments.	Residents did not receive their medications as ordered by their provider. For example, Resident #3 did not receive their atorvastatin eight times, fluoxetine three times, nor their Tramadol eight times in January 2026. Resident #4 did not receive their memantine 12 times nor their quetiapine 14 times in January 2026. Resident #4 did not receive their Donepezil seven times in February 2026. Resident #4 did not

		receive their hydrochlorothiazide three times, prednisone four times out of 14 days, nor their memantine two times in April 2026. The facility nurse stated the medications were not available and had been having trouble with the pharmacy to deliver the medications on time. .
3	.320.01. Use of NSA.	Residents' Negotiated Service Agreements (NSAs) did not clearly reflect the residents' needs nor describe the services to be provided. For example, Resident #6's NSA documented they were independent with eating, bathing, grooming, dressing, and toileting until they passed-away, on 1/6/26, however multiple staff stated Resident #6 required total assistance the last two weeks of their life. Resident #5's NSA documented the resident would call with their pendent if they needed assistance during the night when the resident was not usually able to remember to use the call system and their spouse called for them. The NSA also documented they required assistance from staff for dressing "at times" and did not describe details of what assistance they needed, and documented they were to complete grooming tasks independently when they actually required assistance which was generally provided by their spouse. Resident #5's NSA also did not document the resident had a decline in cognition and was not able to remember to use their walker or call light. The facility nurse stated the NSAs were not updated unless the residents' change of conditions lasted more than 14 days.***Previously cited on 9/12/24.***