NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Apple Valley Residence	RC-1199	715 North Butte Avenue	208 365 1497
Administrator	City	Zip Code	Survey Date
Marilyn Godsill	Emmett	83617	05/28/2026
Survey Team Leader	Survey Type		Response Due
Cerovski, Wendy	Health Care Complaint Investigation		06/27/2026

Item #	Rule (16.03.22)	Description
1	39-3316 Resident Rights (3) b.i. Dignity and Respect	The facility failed to provide dignity and respect to residents. For example, multiple residents, family members, and staff stated a staff member was abrupt towards residents while providing assistance with personal care needs. On 5/27/26 during lunch medication pass, the medication technician was observed applying a cream to Resident #1's upper back area in front of multiple residents at the dining room table. The administrator stated they were aware of the concerns and in the process of providing education.
2	39-3321.2.e. Qualifications and Requirements of Administrator.	The administrator did not complete an investigation and written report within 30 days of receiving each complaint. For example, Resident #4's record documented the administrator received an email with concerns from their family member on 12/11/25 and did not document an investigation, response or follow-up to the concerns in the email. The administrator stated she did not complete an investigation nor complete a written response.