NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Maple Wood Assisted Living	RC-1085	10547 North Reed Road	208-691-9664
Administrator	City	Zip Code	Survey Date
JoAnn Isaksen	Hayden	83835	09/16/2026
Survey Team Leader	Survey Type		Response Due
Oldfield, Michael	Health Care Complaint Investigation		10/16/2026

Item #	Rule (16.03.22)	Description
1	.450. REQUIREMENTS FOR FOOD AND NUTRITIONAL CARE SERVICES.	The facility did not have a Certified Food Protection Manager at the time of survey. The administrator stated they were in the process of having a staff member certified and confirmed there had not been anyone with the certification since the prior administrator left the facility two months ago.
2	39-3309.01 NEGOTIATED SERVICE AGREEMENT	The facility failed to maintain Negotiated Service Agreements (NSA) for residents to provide directions for caregivers. For example, Resident #4s NSA did not include instructions for their Stage 2 wound on their sacrum. Resident #4's NSA also did not include instructions for caregivers on how to care for their multiple wounds, including wounds to both of their feet and a Stage 4 wound to their buttocks. Resident #2's NSA did not include instructions for how to assist them with their oxygen needs. Multiple caregivers reported the NSAs did not include guidance on how to provide cares for the above listed needs. The current administrator stated she was in the process of updating NSAs.
3	39-3321.2.e. Qualifications and Requirements of Administrator.	The facility did not complete an investigation and written report within 30 days of each accident and incident. For example, Resident #5 was found deceased on the morning of 7/19/26. Caregivers alleged to the administrator the resident

		had not received their 2-hour checks during the previous shift. There was no documentation the facility investigated the allegations in Resident #5's record. The current administrator stated they began after the incident on 7/19/25 and if the previous administrator had completed an investigation, it would had been in their record.